

SCAM REPORT
MILTON TOWNSHIP S.A.L.T. COUNCIL MEETING DECEMBER 9, 2024

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National Do Not Call Registry

Background

- To reduce the number of unwanted telemarketing calls you receive, you can register your landline and mobile phone numbers on the Federal Trade Commission (FTC) National Do Not Call Registry.
- Only personal phones may be registered. Business phones and fax machines are not eligible.
- If you change phone numbers, you must register the new number if you want to block telemarketers' calls.
- There is no charge for the service and your registration does not have to be renewed. It never expires.
- If you register your phone and later change your mind and decide you would like to receive calls from telemarketers, you may submit a request to the FTC to have your number removed from the registry.
- It may take up to 31 days for the telemarketers' calls to stop after you register.

How to register your telephone number: Visit donotcall.gov or call 1-888-382-1222. You can register as many personal phone numbers as you have, but you are restricted to three numbers at a time when registering online. If you have more than three numbers, you must repeat the registration process for each additional set of three numbers. When registering online, you will receive an email confirmation that your registration is complete.

If you register by telephone, you must call from each number you wish to register. There is no confirmation email after registering by phone. You can verify your registration by calling the registry number or visiting the website to see if your number is listed.

Exemptions from the Do Not Call Registry rules: Entities that are permitted to call you even if your number is registered include the following:

- charities
- political and religious groups
- debt collectors
- survey takers
- companies with which you have previously done business
- companies you have authorized in writing to contact you

Do Not Call Registry Scams

- You receive a call from someone claiming to represent the FTC and are told your registration has expired and must be renewed for a fee. You are asked for your credit card information to process the renewal. If you receive such a call, hang up the phone as you are dealing with a scammer.
- If your telephone number is registered and a telemarketer calls you, the caller is breaking the law. Legitimate telemarketing companies strive to comply with the law and will not call you if your phone number is registered. If you receive such a call, hang up the phone as you are likely dealing with a scammer.

[Source: FTC]