## **Scams Report**

Arnold Shifrin

Director of Communications, SALT

## **Common Travel Scams**

- "Free" vacations: You receive a call, email, text message, or a flyer in the mail informing you that you just won a free vacation. If you respond to the offer, you're told you have to pay some taxes and fees in order to collect your prize. This is a scam. No legitimate company would ask you to pay money when you're the winner of a free prize. If you didn't enter a contest for which you could have won a free vacation, you've confirmed the offer is a scam.
- <u>International travel documents</u>: Companies claiming to assist individuals obtain visas, passports, or other international travel documents exist on the internet. These companies charge exorbitant fees for their services and are often run by scammers. If you need help obtaining travel documents, it is available online at no cost from the U.S. Department of State (DOS) at travel.state.gov. (NOTE: The DOS charges a small fee if you decide to submit an application for the documents.)
- Robocalls offering vacation "specials": If you receive a robocall offering you a vacation at a discounted price, it is a scam. Calls from telemarketers trying to sell you something are illegal unless you have previously authorized the caller in writing to contact you. Thus, if someone calls you to discuss vacation deals without having first obtained your permission to do so, they are breaking the law, and you should think twice about doing business with that individual or firm.
- <u>International driving permits (IDP's)</u>: Scammers have created fraudulent websites to sell fake IDPs. If you happen to buy a fake permit, it's a worthless document that could cause you serious legal problems or travel delays if you're caught using it in a foreign country. These are the three U.S. agencies authorized to issue IDPs:
  - -U.S. Department of State (travel.state.gov),
  - -American Automobile Association (AAA) (aaa.com), and
  - -American Automobile Touring Alliance (AATA) (aataidp.com).

If you purchase an IDP somewhere else, the document is a fake, and you will lose the money you paid. When a legitimate permit is issued, the information on the driver's domestic license is translated into nine different languages to assist in communicating with foreign authorities during the driver's travels. The presence of these translations may confirm that a permit is legitimate.

• Vacation home rentals: There are many legitimate property owners who advertise their properties online as vacation rentals. Scammers don't hesitate to take advantage of these opportunities to steal money. They hijack legitimate listings and advertise them as their own. If you decide to rent one of these properties, you'll likely find that other people have already booked it when you arrive for your vacation. You'll have to find another place to stay. The money you sent is gone.

Rather than hijacking legitimate listings, some scammers post online listings of properties that don't exist or aren't for rent. If you rent one of these properties, you'll have to find another place to stay during your vacation. Your money cannot be recovered.

If you're told the application fee, security deposit, or first month's rent for a property must be paid by gift card, debit card, or wire transfer, you're dealing with a scammer. To protect yourself from being a victim, you should plan to meet with the property's owner or agent and inspect the property before making payment or signing a rental agreement.

[Resource: FTC]



# THE S.A.L.T. COMMUNICATOR

Seniors and Law Enforcement Together

Serving and Protecting Senior Citizens

January 2022

## **Utility Cost Reductions:**

**Tips and Tricks for Seniors** 

**Presented at the October 2021 Meeting** 

Cynthia Segura
Sustainable Communities Liaison
Citizens Utility Board



Ms. Cynthia Segura presented How to Reduce Utility Costs. She discussed the following: History of CUB, their outreach team, supply and delivery side of a utility bill, Municipal Aggregation, The Heat Act, and the Demand Response Program.

## What is Cub?

CUB is a nonprofit, statewide utility watchdog organization created by the Illinois Legislature in 1983 to work for lower gas, electric and telephone rates. CUB has been on your side for more than 30 years—blocking utility rate hikes, winning refunds and helping to pass important consumer protection laws.

### **Cub Works For You:**

We fight before state and federal regulations, in the halls of the Illinois capitol, and in the courts, working for lower rates and better service from gas, electric and phone companies. Since opening its doors in 1984, CUB has saved Illinoisans more than \$20 billion-and the amount grows every day.

## **Cub Services:**

CUBHelpCenter.com

<u>Hotline:</u> If you have a complaint or question about your utility service, call CUB at 1-800-669-5556 to talk to an expert.

<u>Bill Analysis:</u> Email copies of your utility bills to ubc@citizensutilityboard.org (put Attn: VUBC in the subject line) and we'll analyze them for potential savings.

Online Events: We will share money-saving tips in webinars for community groups.

Energy Efficiency Tips in your Home:

- LED Lighting
- Smart Thermostats
- Smart Powerstrip
- slow-flow showerhead
- Insulate pipes and attic
- Consider ComEd's Hourly Pricing or Ameron's Power Smart Pricing

For more Savings contact CUB for CUB's Guide to Home Savings or visit CitizensUtilityBoard.org

For more information, visit CitizensUtilityBoard.org or call 1.800.669.5556

for Illinois

**Upcoming (In Person) SALT Meetings** 

The second Monday of each month at 10:00AM.

Glen Ellyn Police Department

65 S. Park Blvd., Glen Ellyn, 60137

The Milton Township SALT website at miltontownshipSALT.com offers a trove of resources in our community. Check out our tabs on Transportation, Food Security, Housing, Safety & Communication, Legal & Financial services, Health as well as Age Guide.

# Fire Safety and Burn Prevention for Older Adults- Presented at the November SALT Meeting

Lee Westrom
Fire Inspector
Warrenville Fire Protection District



Lee Westrom, Fire Inspector for Warrenville Fire Department, gave a Presentation on Home Fire and Burn Prevention. Older Adults are at Risk: *Approximately 3,000 older adults are injured* 

from residential fires each year. Older Adults may be less able to take quick action necessary in a fire emergency, may be on medication that affects their ability to make quick decisions, may live alone and when accidents happen others may not be around to help. Therefore following fire safety and prevention measures are critically important.

#### **Home Fire Prevention:**

- -Keep items that can catch on fire (oven mitts, food packaging, towels) away from your stovetop
- -Stay in the kitchen while frying, grilling or broiling food
- -Store gasoline and other flammable liquids in tightly sealed metal containers
- -Sort and remove rubbish.
- -Keep anything that can burn at lease three feet away from heating equipment (furnace, fireplace, wood stove)

The three leading causes of fire are cooking, smoking and heating.

## **Smoke Alarms and Fire Sprinklers:**

- -Install smoke alarms inside and outside each bedroom and on every level of the home
- -Establish two dates throughout the year for battery replacement.
- -Replace all smoke alarms when they are ten years old
- -Always read the manufacturer's instructions of ask your local fire department for help when installing
- -Home fire sprinklers are affordable, approximately\$1.35/square foot for new construction

## **Safety Checklist:**

	There is a smoke alarm on each level of your home	Electrical cords are in good condition
	Your smoke alarms are tested monthly	Heating systems are inspected annually by qualified technician
	There is a fire extinguisher in your home	Furnaces, stoves and fireplaces are properly maintained
Ι	Your family has a fire escape plan	Curtains and clothing are kept away from stoves and heaters
	Your family has a fire drill at home	Spaces around water heaters, furnaces are free from flammables
	_Your family knows the outdoor meeting spot	Gasoline and other flammable liquids are kept in safety containers
	_Your family knows who to call in case of emergency	When you hire a babysitter instruct them in the Family Fire Plan
	Stoves broilers and cooking equipment is clean	

## **Prevention on Postal Fraud and Theft-**

Presented at the December SALT Meeting

Sylvia Carrier
Postal Inspector
United State Postal Inspection Service

**U.S. Postal Service: USPIS.GOV** 

Ms. Sylvia Carrier presented on what the United States Postal Service does when it comes to prevention and security of the US Mail. They protect, prevent, enforce and prepare. She discussed the Community-Oriented Approach the USPS takes in Fighting Mail Fraud by: Staying connected and taking steps to Prevent Fraud. The USPS also helps victims of fraud. She discussed work-from home scams, confidence scams, lottery scams, romance scams, and grandparent scams. She stressed the importance of not sending cash through the mail.

## What You Can Do To Protect Yourself from Identity Theft:

- 1. Deposit outgoing mail at a Post Office or give it directly to your letter carrier
- 2. Shred or tear up unwanted documents that contain personal information
- 3. Review your consumer credit reports annually
- 4. Never give personal information over the phone or internet unless you initiated the contact

FOR ADDITIONAL RESOURCES GO TO THE FOLLOWING WEBSITES:

U.S. Postal Inspection Service: postalinspectors.uspis.gov Federal Trade Commission: FTC.GOV

#### Illinois Secretary of State

Super Senior Event
Tuesday, March 22nd , 2022
10:00am-12:00pm

2022

Location: Milton Township

## \*Call to Reserve your space: 630.668.1616\*

A Secretary of State Mobile Driver Services Unit will be available for participants to renew their driver's licenses. An identification card can be obtained for \$20.00; however, if you are age 65 and older you may obtain a free, non-expiring State of Illinois photo ID card. Drivers age 75 and older are required to take a driving test to renew their driver's licenses; therefore they must visit a <u>Driver Services Facility</u>.

## Milton Township Veterans' Corner

Have you or a someone you loved served?

Are you looking for somewhere to share your lived experience?

Please join us for our first:

# Veterans' of Milton Township Meeting Wednesday, February 2nd, 2022 6pm

Feel free to call our office for Veteran service and program updates: 630.668.1616











## MILTON TOWNSHIP LENDING CLOSET





\*\*Please Call the Milton Township Office to schedule an appointment or to make a donation **630.668.1616**\*\*

1492 N. Main Street Wheaton, IL 60187





## MILTON TOWNSHIP

1492 NORTH MAIN ST. WHEATON, IL 60187 Phone: (630) 668-1616 Fax: (630) 668-1608

## ANNOUNCING NEW HOURS!

OUR FOOD PANTRY IS NOW OFFERING EXPANDED HOURS!

TUESDAY, WEDNESDAY & THURSDAY 9AM - 12PM

(NO APPOINTMENT NECESSARY)

## **CAN YOU DONATE?**

OUR TOWNSHIP FOOD PANTRY IS A 501(c)3 NON-PROFIT ORGANIZATION THAT THRIVES ON DONATIONS OF FOOD, PERSONAL CARE PRODUCTS, AND MONETARY FUNDS



PLEASE VISIT OUR WEBSITE AT: WWW.MILTONTOWNSHIP.NET

**Spring CERT Class Registration:** 

Classes Begin: Tuesday, March 1st, 2022 (6:30PM-9:30PM)

This is a seven week program designed by the Department of Homeland Security to help citizens better prepare for disaster and emergency response.

There is no fee for DuPage County Residents.

Register through the Milton Township Website: miltontownship.net

OR

Contact Trish Billings at the Milton Township Office: 630.668.1616





# **MILTON TOWNSHIP**

## Senior Services Directory

## Health

**DuPage County Health Department** 630.682.7400

111 North County Farm Rd.

Wheaton, Il 60187

Illinois Department on Aging 800.252.8966

555 West Monroe St.

15th Floor

Chicago, IL 60661

US Administration on Aging 630.293.5990

1910 South Highland Ave.

Suite 100

Lombard, IL 60148

Illinois Department of Healthcare 630.293.5990

1910 South Highland Ave.

Suite 100

Lombard, IL 60148

Illinois Department of Public Health 312.814.2793

122 South Michigan Ave.

7th and 20th Floors

Chicago, IL 60607

Illinois Department of Human Services

800.843.6154

401 South Clinton St.

Chicago, IL 60607

**Needy Meds** 

800.333.4114

**Medicare Rights** 

800.333.4114

**Program: At-Risk Seniors** 

630.682.7256

501 North County Farm Rd.

Wheaton, IL 60187

Rx Drop Box

630.682.7256

501 North County Farm Rd.

Wheaton, IL 60187

## **Safety & Communication**

**Eldercare Locator** 

800.677.1116

**DuPage County Guardian Program** 

630.682.7256

501 N. County Farm Rd.

Wheaton, IL 60187

**DuPage County Home Security Surveys** 

630.682.7256

501 N. County Farm Rd.

Wheaton, IL 60187

## **Food Security**

**Milton Township Food Panty** 

630.668.1616

1492 N. Main Street

Wheaton, IL 60187

**People's Resource Center** 

630.682.5402

201 S. Naperville Rd.

Wheaton, IL 60187

**Home-Delivered Meals** 

630.407.6500

421 N. County Farm Rd.

Wheaton, II 60187

## **Housing Resources**

DuPage Housing Authority 630.690.3555

070.3333

711 E. Roosevelt Rd.

Wheaton, II 60187

**Wheaton Housing Commission** 

630.260.2019

303 W. Wesley St.

Wheaton, II 60187

IL Housing Development Authority

312.836.5200

111 E. Wacker Dr.

**Suite 1000** 

Chicago, IL 60601

H.O.M.E. DuPage, Inc.

630.260.2500

1600 E. Roosevelt Rd.

Wheaton, IL 60187

## **Transportation**

Ride DuPage 630.668.1616

1492 N. Main Street Wheaton, IL 60187

RTA Program 630.668.1616

1492 N. Main Street

Wheaton, IL 60187

## Legal & Financial

Illinois Attorney General *312.814.3000* 

014.3000

100 W. Randolph St.

Chicago, IL 60601

**DuPage County Bar Association** 630.653.7779

126 S. County Farm Rd.

Wheaton, IL 60187

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Prairie State Legal Services 630.690.2130

31W001 E. North Ave.

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Suite 200

West Chicago, IL 60185

**DuPage County Protective Services** 

630.682.7256

601 North County Farm

Rd.

Wheaton, IL 60187

**Metropolitan Family Services** 

312.986.4000

One North Dearborn

Suite 1000

Chicago, IL 60602

**US Consumer Protection Bureau** 

855,411,2372

**Social Security Administration** 

877.274.5412

1325 North Lake St.

Aurora, IL 60506

Better Business Bureau 312.832.0500

330 North Wabash

Suite 3120

Chicago, IL 60611

IRS

630.493.5291

2001 Butterfield Rd.

Downers Grove, IL 60515

## Serving & Protecting Senior Citizens



## Want to read a past issue of this newsletter?

www.miltontownshipsalt.com

Want to call the Township? 630.668.1616

Want to visit the Township? 1492 N. Main St Wheaton

Questions or comments? a.seidel@miltontownship.net

Want to "go green" and receive
The Communicator electronically?
Email a.seidel@miltontownship.net

#### S.A.L.T. Council Members

Chuck Smith, Chairman · Jodi Hefler, Vice Chairperson · Amanda Seidel, Social Services Coordinator, Milton Township · Arnold Shifrin, Director of Communications · Officers Jill Uhlir and Kayte Witten, Wheaton Police Dept. · Officer Joe Nemchock, Glen Ellyn Police Dept.

DuPage Sheriff's Office Sergeant Ed Castillo · Corporal Troy Agema · Deputy Terri Albright

Chief Bill Schultz, Wheaton Fire Dept.  $\cdot$  Fire Administrator Nicole Shanley, Glen Ellyn Volunteer Fire Dept.  $\cdot$  Sue Davison, Glen Ellyn Senior Center  $\cdot$  Fire Marshal Lee Westrom, Warrenville Fire District

Milton Township

Supervisor John Monino · Clerk Yadav "Nick" Nathwani Trustees: Jeff Castle, Drew Ellis, Joe Soto, Dan Milinko

Utility Cost Reductions: Tips & Tricks

Fire Safety for Older Adults

How to Prevent Postal Theft and Fraud

Common Travel Scams

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Wheaton, IL 60187

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